

Getting Setup on the BridgeHaul Mobile App

BridgeHaul Knowledge Articles for Sunbelt Rentals

DOWNLOADING THE APP

1. Welcome to the **BridgeHaul App Overview** for Sunbelt Carriers
2. To get started, you'll first need to download the BridgeHaul app (if you haven't already done so)

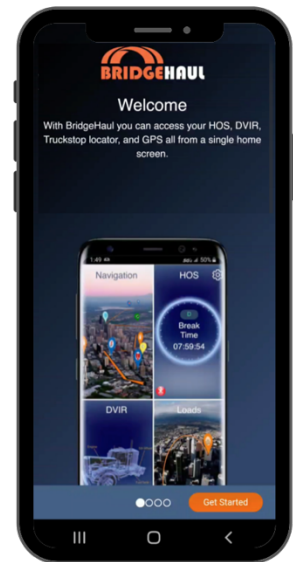
Already downloaded the app?

- a. If you've already downloaded the app, you'll get a prompt to **"Open"**

Need to download the app?

- a. If this is your first time downloading the app, you'll click on the prompt to download (e.g., **"Get"** or **"Install"**)

3. For first-timers, you'll walk through a quick app orientation overview
4. Click **Get Started**
5. Select **Proceed**
6. You'll be prompted by the welcome landing page or home screen
 - a. Log in using the e-mail address that you used to create your account

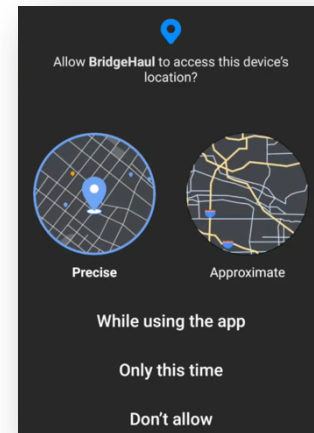


ENABLING PERMISSIONS

1. If it's your first time signing in, you'll be prompted to enable permissions—allow ALL PERMISSIONS to ensure the app has uninterrupted connectivity
2. To enable Locations Services correctly, select from the following prompts:
 - a. Select **Precise** and **Allow all the time**
 - b. Select **Allow** to enable access to your *Physical Activity* (this enables tracking while in-motion)

Important Notes:

- Location sharing with Sunbelt will only be allowed on individual-load basis; **your activity will NOT be shared in perpetuity**
- Select **“Allow”** when asked to access to your physical activity



3. Once logged into the BridgeHaul app—you'll see four panels—**Navigation, HoS, DVIR** and **Loads**
 - a. The **Navigation** module enables routing to your preferred destination, while also serving as a Truck Stop Locator; even if you are not a BridgeHaul Fuel customer, you can still view the BridgeHaul prices for in-network stops and retail prices for out of network stations
 - b. **Loads** will be the most important and relevant section for Sunbelt carriers and drivers, as that's where you'll manage Sunbelt loads, update duty status, and manage load-specific documentation
 - c. **HOS** (Hours of Service) and **DVIR** (Driver Vehicle Inspection Report) are customer-specific sections of the app and only relevant for BridgeHaul ELD customers—helping them manage compliance and related reports (though you'll have access to these modules, no data will be available)

